

# **Housing Deposits/Flex Funds**

LSS provides fiduciary services on behalf of health plans across multiple states through a variety of housing-related programs. These programs help Medicaid members at risk of or experiencing homelessness pay for expenses that improve housing stability.

- Housing Flex Funds cover an array of one-time or limited housing related expenses with the goal of
  either supporting a member to remain housed or assisting them with accessing permanent housing.
- Housing Deposits fund one-time services and modifications necessary to enable members to move
  into a new home. Funding can be used to support security deposits and first month's rent, set-up
  fees/deposits for utilities, transitional rent services necessary for members' health and safety, and
  goods/medically necessary adaptive aids to preserve members' health and safety in the home.



### **SEND REQUESTS**

Health plan staff submits a housing deposit or flex fund-related request through the LSS portal.

### **RECEIVE REQUESTS**

LSS staff review requests for accuracy and assess for potential fraud.

#### **RESPOND**

LSS will respond with needed corrections or send confirmation of approval.



# **PAY A REQUEST**

LSS will pay third parties and/or fulfill necessary transactions related to the request.

Through its dedicated fund administration portal, LSS issues payments and places orders for household items based on requests submitted to the portal by health plan staff.

Contact <u>flexfund@lesardevelopment.com</u> or call 619-236-0660 to learn more about this LSS service.



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